

Welcome to the latest edition of the Families and Children's Transformation Programme (FACT) newsletter for partners. We will be regularly sharing updates on the latest news as the programme moves to new ways of working.

FACT in 2018

In January 2018 the first FACT workshop was held and over the course of the year colleagues from across the wider partnership including council, police, health, providers and the voluntary sector have been involved in over 30 projects to really make a difference for children, young people and families in Wiltshire. Some of the pieces of work that have been completed are included below but none of these could've been achieved without your help – so thank you!!

- The 'Go Live' for Phase one of the Case Management System (CMS) for social care and keyworker staff was successfully completed on time and within budget.
- A wide consultation with partners was completed to gain agreement to adopt the use of the Early Help Module in CMS to deliver a step change in partnership working.
- A series of 'Wicked Issues' interviews have been undertaken with senior management across the partnership, with findings reflected back to the FACT Board to help develop common ground and support thinking around future priorities.
- Facts, findings, feedback and experiences from the preceding 12 months are being pulled together to form the first draft of the FACT Partnership Strategy.
- Following approval from the FACT Board we began the delivery of the Wiltshire 'No Wrong Door' service model, aiming to provide 'wraparound' support and care for young people who are at risk of coming into Local Authority Care or who have recently left Local Authority Care but are considered especially vulnerable.
- We worked closely with families on their experience of Child Protection Conferencing to build a new co-designed process.
- An Early Years' conference "Unlocking Talent, Fulfilling Potential" was planned and delivered in November
- A bid for an integrated pilot model for early years has also been agreed and plans are underway to roll this out in Trowbridge in early 2019.



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Sign up for Early Support Workshops



We know providing early help for children and young people is more effective than addressing an issue further down the line.

Early help means being there to advise and support as soon as a problem emerges, at any point in a child's life.

This year we are planning a relaunch of our Early Help Approach across partners. We will be holding multi-agency workshops during spring 2019 to explore how together we can improve the way we work with families to achieve this.

The workshops will cover seven key areas:

- MASH and Early Support Hub development – including the A-B-C model for all our front doors
- Thresholds guidance – B-R-A-G rating and new Matrix

- IT-enabled integrated working via the council's new case management system
- CAF replacement Early Support Assessment – embedded within the case management system
- DART (Diagnostic and Referral Tool) ensuring understanding and use
- Multi-Agency Forums (MAFs) roll out of best practice principles
- Discussion on future of the Locality Early Support Offer

Dates will be circulated when they are confirmed and will also be posted on the FACT [latest news](#) page.

Case Management System

We are now actively working on the next phase of the CMS programme.

This follows the first phase which was the implementation and roll out of Families and Children's new Case Management System across Social Care and Early Help using Liquidlogic's LCS/EHM modules.

The next phase of the programme includes implementation work on Liquidlogic's system for Special Educational Needs service, Early Years and Admissions.

Work is also underway looking at the use of Liquidlogic's Single View solution to enable youth offending information to be

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shared across the families and children's service.

Timescales for delivery of these are all within this year.

Food for Thought

Please have a look at the short film on the FACT [latest news](#) webpage about the changes that affect all those delivering early support to vulnerable children and families in Wiltshire.

The film is a good way to stimulate discussion on these important issues.

The FACT webpages are also a good place to find out the latest information. If you would like to add information, please contact FACT@wiltshire.gov.uk

Work Wiltshire

Work Wiltshire is a unique website containing a range of education, employment and skills information including:

- Young people's next steps
- Information for Employers
- Apprenticeships
- Parents Page
- Further & Higher Education
- Support for those with barriers to work
- Support for Schools
- Local support & provision

The website is interactive and full of information and signposting tools; we work with partners to promote external programmes and resources and those run by the Employment & Skills service.

For more information please contact workwilts@wiltshire.gov.uk

workwiltshire

Fact Partnership Strategy

Thanks to all who attended our event last year where we discussed priorities for the programme going forward. Rest assured your comments have not been forgotten. A draft partnership strategy is currently being developed and we will be sharing this later in the spring for comment.

Watch this space!

